

## Lesson 30: Purchasing 2 (Telephone)

By Xandra

### 1. Dialogue

First, repeat after your tutor. Then, practice each role.

Koji has seen a product demo of the ice cream maker on TV. He calls the number on the TV screen to order it. Emma is processing the order.

Koji: Hello. I'd like to order the ice cream maker.

Emma: Great! Can I have your name and address, please?

Koji: I'm Koji Yamamoto. My address is 221-B Baker Street, Portland.

Emma: I got that, Mr. Yamamoto. How many ice cream makers are you buying?

Koji: Just one, please.

Emma: Okay. That would be \$170, Mr. Yamamoto. How would you like to pay for that?

Koji: Can I pay in cash upon delivery?

Emma: Certainly. Is there anything else you'd like to buy, **in addition to** the ice cream maker?

### 2. Today's Phrase

First, repeat after your tutor. Then, make a few sentences using Today's phrase.

1. **In addition to** her four cats, Jane also keeps two dogs.
2. Mr. Watson has written three novels, **in addition to** the numerous children's books that he's written.
3. **In addition** to his estate in France, Alex also maintains a mansion in San Francisco.

\* **in addition to** ~ / ~に加えて

### 3. Your Task

You ordered an electric sushi maker from the TV Shopping Channel. When the package was delivered, you discovered that they sent you a set of cooking pots. You've decided to call customer service (=your tutor) and inform the company of the mistake. She will be asking your name, your address and the item that you ordered. She will also inform you that someone will pick up the cooking pots and deliver the sushi maker.

### 4. Let's Talk

Do you watch product demonstrations on TV Shopping Channels? Why or why not?

Do you believe everything they show on the TV Shopping Channel? Why or why not?

Talk about some products that you've seen on the TV Shopping Channel.



### 5. Today's photo

Describe the photo in your words as precisely as possible.

Image courtesy of Naypong / FreeDigitalPhotos.net